



SUBJECT: Voya and PNC Open Banking Migration Complete - Legacy Sources Will Be Deleted on February 14, 2024

Preview Text: Voya and PNC Open Banking APIs Migrations Complete

What: Voya and PNC Open Banking migration is complete, legacy feeds will be deleted next month.

When: Wednesday, February 14, 2024

Why You Need to Act:

As previously communicated, Voya and PNC are no longer supporting screen-scraping. Accounts must now use the Open Banking API to aggregate, the legacy Voya and PNC non-API sources will be deleted on February 14, 2024.

Voya and PNC Financial Institutions (FI) Moved to Open Banking API:

Legacy FI IDs	Legacy FI Names	New FI ID	New FI Name
7351	PNC (Banking)	113721	PNC Bank (Banking)
107056	PNC Bank - Direct Connect - Banking - Quicken (Banking)		
45392	PNC Wealth Management (Investment)		
See attached List	See attached List	113761	Voya Financial - Participant Retirement (Investment)

Important Actions to Take:

If Your Organization Has Signed the Financial Institution Data Access (FIDA) Addendum:

Remind all your users to reauthenticate their credentials to continue aggregating Voya and PNC accounts. To assist you, we have provided step-by-step guides for advisors and consumers/clients/investors.

- [For Advisors \(leveraging ByAllAccounts AccountView\)](#)
- [For Consumers/Clients/Investors \(leveraging ByAllAccounts Connect User Interface\)](#)

If Your Organization Has NOT Signed the Financial Institution Data Access (FIDA) Addendum:

Please reach out to [Needa Memon](#) to sign the Financial Institution Data Access (FIDA) Addendum. Failure to do so will result in losing access to Voya and PNC accounts on February 13, 2024.

Please contact the ByAllAccounts Technical Support Team byallaccounts-support@morningstar.com with any questions regarding this upcoming migration.

The ByAllAccounts Team