# **Proposing Changes** to a Client Account

Morningstar Direct for Wealth Management



Copyright © 2019 Morningstar, Inc. All rights reserved.

The information contained herein: (1) is proprietary to Morningstar and/or its content providers; (2) may not be copied or distributed; (3) is not warranted to be accurate, complete or timely; and (4) does not constitute advice of any kind. Neither Morningstar nor its content providers are responsible for any damages or losses arising from any use of this information. Any statements that are nonfactual in nature constitute opinions only, are subject to change without notice, and may not be consistent across Morningstar. Past performance is no guarantee of future results.

# Contents

|          | Overview  | ļ  |
|----------|---|----|
|          | What is the process for creating a proposal?    5                         | )  |
| Create a | Proposal to Reduce an Account's Cost of Ownership                         | 6  |
|          | Overview  | 6  |
|          | Exercise 1: Create a client account and analyze it for weakness           | 6  |
|          | Exercise 2: Create a proposal to address the weakness                     | }  |
|          | Exercise 3: Woolly a lab to view the account and proposal simultaneously  | J  |
|          | and its proposal?   | )  |
|          |   |    |
| Create a | Proposal to Add Diversification to a Client Account.                      | 14 |
|          | Overview  | ļ  |
|          | Exercise 4: Create a client account and view its allocations 14           | ļ  |
|          | Exercise 5: Create a proposal to add diversification to the account       | 6  |
|          | Exercise 6: Compare the diversification of the account and the proposal   | )  |
|          | and its proposal?   | )  |
|          |   |    |
| Create a | Proposal to Improve an Account's Performance                              | 21 |
|          | Overview  |    |
|          | Exercise 7: Create a client account and assign a benchmark                |    |
|          | Exercise 8: Compare the performance of the account and its benchmark      | }  |
|          | Exercise 9: Identify the weakest holdings                                 | )  |
|          | Exercise IU: Create a proposal for a client account, replacing weak funds | h  |
|          | Fxercise 11: Compare the client account and its proposal                  | )  |
|          |   | -  |
| Increase | e Your Knowledge about Proposals  | 37 |
|          | Overview  | 1  |
|          | How can I add an investment list or portfolio object in a proposal?       | 7  |
|          | How many proposals can a client account have?                             | }  |
|          | How can I generate a proposal report? 40                                  | )  |

# **Proposing Changes to a Client Account**

As a wealth manager, you know it's important to stay current with market conditions and investment opportunities. You must also understand your clients' and prospects' financial goals (which might change over time) and be able to present well-reasoned ideas and recommendations. Morningstar Direct<sup>SM</sup> for Wealth Management allows you to create proposals as a way of suggesting changes to client accounts. This guide shows you how to create those proposals.

When working with client accounts and proposals, a variety of tools, tables, and charts in Morningstar Direct can be used for analysis and problem-solving. Each exercise in this guide focuses on one challenge in a client account and one solution-based proposal.

Note: In this guide, the data presented in charts, tables, and text was accurate at the time of writing. Your results in the exercises will probably not match the guide. You might prefer to work with your own client accounts and portfolio objects.



### **Overview**

This guide covers the following topics:

- ▶ What is the process for creating a proposal? (page 5)
- Create a Proposal to Reduce an Account's Cost of Ownership (page 6)
  - Exercise 1: Create a client account and analyze it for weakness (page 6)
  - Exercise 2: Create a proposal to address the weakness (page 8)
  - Exercise 3: Modify a tab to view the account and proposal simultaneously (page 10)
  - What charts and tables require separate instances to compare a client account and its proposal? (page 13)
- Create a Proposal to Add Diversification to a Client Account (page 14)
  - Exercise 4: Create a client account and view its allocations (page 14)
  - Exercise 5: Create a proposal to add diversification to the account (page 16)
  - Exercise 6: Compare the diversification of the account and the proposal (page 19)
  - What charts and tables can simultaneously display a client account and its proposal? (page 20)
- ► Create a Proposal to Improve an Account's Performance (page 21)
  - Exercise 7: Create a client account and assign a benchmark (page 21)
  - Exercise 8: Compare the performance of the account and its benchmark (page 23)
  - Exercise 9: Identify the weakest holdings (page 25)
  - Exercise 10: Create a proposal for a client account, replacing weak funds with more successful ones (page 30)
  - Exercise 11: Compare the client account and its proposal (page 33)
- Increase Your Knowledge about Proposals (page 38)
  - ► How can I add an investment list or portfolio object in a proposal? (page 38)
  - ► How many proposals can a client account have? (page 39)
  - ► How can I generate a proposal report? (page 41)

In analyzing a client account, you might discover certain changes could strengthen the account's rate of return or lower its risk. Or the client might indicate an interest in rebalancing his or her portfolio, focusing on sustainable investing, or other changes. These situations can lead to creating a proposal for the client.

What is the process for creating a proposal?

The overall steps to creating a proposal are as follows:

- 1. Examine a client account and identify areas in which it could be improved.
- 2. Create a proposal, incorporating your discoveries from step 1.
- 3. Compare the proposal to the client account and/or benchmark.
- 4. If necessary, continue modifying the proposal's holdings and other settings.
- 5. When you are satisfied the proposal meets the requirements, generate a proposal report or a proposal comparison report.

# Create a Proposal to Reduce an Account's Cost of Ownership

In this scenario, the client account holds actively managed open-end funds, resulting in a high cost of ownership. Exchange-traded funds are usually less expensive. You want to propose a less expensive portfolio of investments.

In this section, you will do the following:

- 1. Create a client account by importing a Microsoft® Excel® file.
- 2. View the fees of a client account composed of actively managed open-end funds.
- 3. Create a proposal based on a model portfolio composed of exchange-traded funds.
- 4. Compare the fees of the client account and the proposal.

#### Do the following:

- 1. Download the Excel file for this exercise.
- 2. In Morningstar Direct for Wealth Management, **import Aaron-Kimball.xlsx** (the downloaded file).
  - The Note: If you need help with this step, click here. Start at step 2.

The Client Accounts workbook opens and the Aaron Kimball account is displayed in the Grid.

- 3. Click Aaron Kimball to open the Analytical View.
- In the Analytical View, the Holdings tab is selected and the Holdings Analysis table is displayed. In the Holdings Analysis table, click the **Component Settings** icon, then from the menu, select **Column Set** > **Portfolio Fees**.



Exercise 1: Create a client account and analyze it for weakness

5. Click away from the Components Settings menu to close it.

Note the fees in the rightmost columns—Total Portfolio Fee %, Platform Fee %, and Holdings Fee %.

Note: You might need to scroll right to see these columns.

To learn how these fees are defined and calculated, please see click here.

| Menu Portfol                         | io Analysis   *Client Accounts ∨                  |                | Q Sea        | irch for Securities and | d Research               | ) Û [             | 402               |                               |
|--------------------------------------|---|----------------|--------------|-------------------------|--------------------------|-------------------|-------------------|-------------------------------|
| <ul><li>✓1 18 <sup>1</sup></li></ul> | Analytical View                                   |                |              |                         |                          |                   | ×                 | The Platform<br>Fee % is 0.00 |
|                                      | Holdings V Allocation Performance Return/Ris      | k Attribution  | Risk Factors | Scenario Analysis       | Equity Susta             | + New Ta          | b 🖽               | because it<br>has not         |
| Nome                                 | Holdings Analysis • Portfolio Fees • USD • 08/11/ | 2019 • Aaron K | imball       |                         |                          |                   | 0 2 2             | been created.                 |
| 1 Aaron Kimball                      | Name  | Ticker         | Weight       | Market<br>Value(USD)    | Total Portfolio<br>Fee % | Platform<br>Fee % | Holdings<br>Fee % |                               |
|                                      | Aaron Kimball                                     | _              | 100.00       | 100,000.00              | 3.41                     | 0.00              |                   |                               |
|                                      | Morningstar Mod Tgt Risk TR USD                   | MSAA           | _            | -                       | -                        | -                 |                   |                               |
|                                      | 1 Spectrum Low Volatility Investor                | SVARX          | 20.00        | 20,000.00               | -                        | _                 | 0.62              |                               |
|                                      | 2 OnTrack Core Investor                           | OTRFX          | 10.00        | 10,000.00               | -                        | _                 | 0.33              |                               |
|                                      | 3 Highland Long/Short Equity A                    | HEOAX          | 10.00        | 10,000.00               | -                        | _                 | 0.29              |                               |
|                                      | 4 Boston Partners Long/Short Equity Inv           | BPLEX          | 15.00        | 15,000.00               | -                        | _                 | 0.49              |                               |
|                                      | 5 Balter European L/S Small Cap Investor          | BESRX          | 25.00        | 25,000.00               | -                        | _                 | 1.00              |                               |
|                                      | 6 Aspiration Flagship                             | ASPFX          | 20.00        | 20,000.00               | -                        | -                 | 0.67              |                               |

These cells are blank because the Total Portfolio Fee % and Platform Fee % apply to the account, but not to individual holdings or the benchmark. These cells are blank because the Holdings Fee % applies to holdings, but not to the benchmark or the account as a whole. Now that you have discovered an area for improvement, you can create a proposal to address that.

In this exercise, you will create a proposal and add holdings from a model portfolio. You will need the model portfolio Income ETFs Portfolio, a model portfolio created from an investment list. If you don't have Income ETFs Portfolio, create it now by doing the following:

- 1. Click here to create the investment list Income ETFs, and
- 2. Click here to create the model portfolio Income ETFs Portfolio.

Do the following:

- 1. In the Grid, **hover the cursor** over **Aaron Kimball**.
- 2. Click the **Actions** icon and select **Create Proposal**. The Creating Proposal window opens.

| Menu Portfolio Analysis   Client Acco | unts 🗸                    |  |
|---------------------------------------|---------------------------|--|
| √1 21 <sup>1</sup> ⊗ + <sup>1</sup>   | Analytical View           |  |
|                                       | <u>Holdings ∨</u> Allocat |  |
| ✓ Name                                | Holdings Analysis         |  |
| 1 Aaron Kimball                       |                           |  |
| Account                               |                           |  |
| Edit Holdings                         |                           |  |
| Settings                              |                           |  |
| Delete                                |                           |  |
| Actions                               |                           |  |
| Generate Portfolio Propos             | al Report                 |  |
| Generate Portfolios Comp              | arison Report             |  |
| Proposals                             |                           | The only way to create a proposal is from an account's |
| Aaron Kiniball Proposal               | >                         | Actions menu.  |
| Create Proposal                       |                           |  |

# Exercise 2: Create a proposal to address the weakness

- 3. Remove the holdings one at a time, as follows:
  - A. Hover the cursor over the holding name.
  - B. From the Actions menu, select Remove from portfolio.



 When all holdings have been removed, click the Add icon, then select From Model Portfolio Holdings > Income ETFs Portfolio > Portfolio Date (in the illustration shown below, 07/31/2016).

| CREATING PROPOSAL FOR  | "AARON KIMBALL"  |   |   |                       |   |   |
|--|--|---|---|-----------------------|---|---|
| Aaron Kimball 01/01/2016   | 13 B   |   |   |                       |   |   |
| Ξ.   | Add  |   | 🔇 Model Portfolio List  |                       | ( | Income ETFs Portfolio   |
| Name   | Q Search All Investments   |   | Q. Search Model Portfolios  |                       |   | Q. Search Dates   |
| Name<br>Proposal<br>Account<br>Morningstar Mod Tgt Risk TR USE<br>Unallocated Cash | From Investment List > From User Created Portfolios > From Model Portfolio Holdings > 100.00 | J | Big rech Portfolio<br>Conservative<br>Custom Classification<br>Growth<br>Income | ><br>><br>><br>><br>> | - | 7/31/2016<br>More than one date<br>might be listed. In<br>general, select the<br>most recent. |
|  |  |   | <u>t</u>  |                       | _ |   |

- 5. Click away from the menu to close it.
- 6. In the upper-right corner of the window, click Save As.
- 7. Name the proposal Aaron Kimball Proposal and click Save.
- 8. In the upper-right corner of the window, click **Close**.

In the Client Accounts workbook, the Analytical View should still be open, displaying the Portfolio Fees column set in the Holdings Analysis table. The Holdings Analysis table cannot display the client account and its proposal simultaneously. To see both at once, another instance of the Holdings Analysis table is needed on the Holdings tab.

Exercise 3: Modify a tab to view the account and proposal simultaneously

Do the following:

1. Click the **Edit** icon to open the Edit panel.

|              | Menu Por      | tfolio Analysis   *Client Accounts $\vee$       |                   | Q Sea        | rch for Securities and | Research                 | Û Û               | 402               |            |
|--------------|---------------|---|-------------------|--------------|------------------------|--------------------------|-------------------|-------------------|------------|
| $\checkmark$ | <b>′1</b> 18  | Analytical View                                 |                   |              |                        |                          |                   | $\times$          |            |
|              |               | Holdings V Allocation Performance Return/R      | isk Attribution   | Risk Factors | Scenario Analysis      | Equity Susta             | ) + New Ta        | b 🖽               | Click      |
| $\checkmark$ | Name          | Holdings Analysis • Portfolio Fees • USD • 08/1 | 1/2019 • Aaron Ki | mball        |                        |                          |                   | 002               | this icon. |
|              | 1 Aaron Kimba | <br>III Name<br>▼                               | Ticker            | Weight       | Market<br>Value(USD)   | Total Portfolio<br>Fee % | Platform<br>Fee % | Holdings<br>Fee % |            |
|              |               | Aaron Kimball                                   | _                 | 100.00       | 100,000.00             | 3.41                     | 0.00              |                   |            |
|              |               | Morningstar Mod Tgt Risk TR USD                 | MSAA              | _            | _                      | _                        | _                 | _                 |            |
|              |               | 1 Spectrum Low Volatility Investor              | SVARX             | 20.00        | 20,000.00              | _                        | _                 | 0.62              |            |
|              |               | 2 OnTrack Core Investor                         | OTRFX             | 10.00        | 10,000.00              | _                        | _                 | 0.33              |            |
|              |               | 3 Highland Long/Short Equity A                  | HEOAX             | 10.00        | 10,000.00              | -                        | _                 | 0.29              |            |
|              |               | 4 Boston Partners Long/Short Equity Inv         | BPLEX             | 15.00        | 15,000.00              | _                        | _                 | 0.49              |            |
|              |               | 5 Balter European L/S Small Cap Investor        | BESRX             | 25.00        | 25,000.00              | _                        | _                 | 1.00              |            |
|              |               | 6 Aspiration Flagship                           | ASPFX             | 20.00        | 20,000.00              | -                        | _                 | 0.67              |            |

2. In the Edit panel, **drag-and-drop** the **Holdings Analysis** table beneath the existing Holdings Analysis table.

| oldings 🗸 Allocation Performance Return/F       | Risk Attribution   | Risk Factors | Scenario Analysis    | Equity Sustaina          | bility 💿          | + New Tab         | Edit  | Done       |      |
|---|--------------------|--------------|----------------------|--------------------------|-------------------|-------------------|---|------------|------|
| Holdings Analysis • Portfolio Fees • USD • 08/1 | 1/2019 • Aaron Kir | mball        |                      |                          |                   | Ο×                | Drag & drop charts, tables, and research to<br>customize your analysis. | ols to     |      |
| Name  | Ticker             | Weight       | Market<br>Value(USD) | Total Portfolio<br>Fee % | Platform<br>Fee % | Holdings<br>Fee % | Q. Search for charts, tables, research                                  |            |      |
| Aaron Kimball                                   | _                  | 100.00       | 100,000.00           | 3.41                     | 0.00              | _                 | Allocation  |            |      |
| Morningstar Mod Tgt Risk TR USD                 | MSAA               | _            | _                    | _                        | _                 | _                 | # Allocation  | ()         |      |
| 1 Balter European L/S Small Cap Investor        | BESRX              | 25.00        | 25,000.00            | _                        | _                 | 1.00              | Equity Region Exposure  | (i)        |      |
| 2 Spectrum Low Volatility Investor              | SVARX              | 20.00        | 20,000.00            | _                        | -                 | 0.62              | # Equity Style Box  | (i)        |      |
| 3 Aspiration Flagship                           | ASPFX              | 20.00        | 20,000.00            | _                        | _                 | 0.67              | I Historical Allocation   | 0          |      |
| 4 Boston Partners Long/Short Equity Inv         | BPLEX              | 15.00        | 15,000.00            | -                        | -                 | 0.49              | · Historical Allocation   |            |      |
| 5 Highland Long/Short Equity A                  | HEOAX              | 10.00        | 10,000.00            | -                        | -                 | 0.29              | Analyst Research  |            |      |
| 6 OnTrack Core Investor                         | OTRFX              | 10.00        | 10,000.00            | -                        | -                 | 0.33              | Morningstar Asset Flows Research  | ()         |      |
|   |                    |              |                      |                          |                   |                   | Cualitative Research  | 0          |      |
|   |                    |              |                      |                          |                   |                   | Attribution   |            |      |
|   |                    |              |                      |                          |                   |                   | Risk Factor Attribution   | <b>(</b> ) |      |
|   |                    |              |                      |                          |                   |                   | I Total Portfolio Attribution   | (i)        |      |
|   |                    |              |                      |                          |                   |                   | Total Portfolio Attribution Highlights                                  | (i)        |      |
|   |                    |              |                      |                          |                   |                   |   |            | Drag |
|   |                    |              |                      |                          |                   |                   | Holdings  |            | - 5  |
|   |                    |              |                      |                          |                   |                   | Holdings Analysis   | 0          |      |
|   |                    |              |                      |                          |                   |                   | Holdings Correlation  | (i)        | to   |
|   |                    |              |                      |                          |                   |                   |   | -          |      |

3. Click **Done** to close the Edit panel.

Each of the two Holdings Analysis tables displays information for the Aaron Kimball account, but the bottom one shows the default Holdings Summary column set.

 In the bottom table, click the Component Settings icon, then from the menu, select Column Set > Portfolio Fees. The Component Settings menu remains open.



#### 5. From the Component Settings menu, select **Display Item > Aaron Kimball Proposal**.



6. Click away from the Component Settings menu to close it.

| dings ∨ Allocation Performance Return/R         | lisk Attribution   | Risk Factors  | Scenario Analysis        | Equity            | Su: >+             | New Tab           |                   |                                 |
|---|--------------------|---------------|--------------------------|-------------------|--------------------|-------------------|-------------------|---------------------------------|
| Ioldings Analysis • Portfolio Fees • USD • 08/1 | 1/2019 « Aaron Kir | nball         |                          |                   |                    |                   | 0 2 2             | Note the display i              |
| Name  | Ticker             | Weight        | Marke<br>Value(USD       | t Total F         | Portfolio<br>Fee % | Platform<br>Fee % | Holdings<br>Fee % | in each table.                  |
| Aaron Kimball                                   | _                  | 100.00        | 100,000.0                | D                 | 3.41               | 0.00              | _                 |                                 |
| Morningstar Mod Tgt Risk TR USD                 | MSAA               |               |                          | -                 |                    |                   | _                 |                                 |
| 1 Balter European L/S Small Cap Investor        | BESRX              | 25.00         | 25,000.0                 | 0                 | _                  | _                 | 1.00              |                                 |
| 2 Spectrum Low Volatility Investor              | SVARX              | 20.00         | 20,000.0                 | 0                 | _                  | _                 | 0.62              |                                 |
| 3 Aspiration Flagship                           | ASPFX              | 20.00         | 20,000.0                 | 0                 | _                  | _                 | 0.67              |                                 |
| 4 Boston Partners Long/Short Equity Inv         | BPLEX              | 15.00         | 15,000.0                 | 0                 | _                  | _                 | 0.49              |                                 |
| 5 OnTrack Core Investor                         | OTRFX              | 10.00         | 10,000.0                 | 0                 | _                  | _                 | 0.33              |                                 |
| 6 Highland Long/Short Equity A                  | HEOAX              | 10.00         | 10,000.0                 | 0                 | _                  | _                 | 0.29              |                                 |
|   |                    |               |                          | -                 |                    |                   |                   |                                 |
| loldings Analysis • Portfolio Fees • USD • 08/1 | 1/2019 • Aaron Kir | nball Proposa | L                        |                   |                    |                   | 0 8 2             | of the account ar its proposal. |
| Name  | Ticker             | Weight        | Total Portfolio<br>Fee % | Platform<br>Fee % | Holdings<br>Fee %  |                   |                   |                                 |
| Aaron Kimball Proposal                          | -                  | 100.00        | 0.12                     | 0.00              | -                  |                   |                   |                                 |
| Morningstar Mod Tgt Risk TR USD                 | MSAA               | _             | _                        | _                 | _                  |                   |                   |                                 |
| 1 Financial Select Sector SPDR® ETF             | XLF                | 25.00         | -                        | _                 | 0.03               |                   |                   |                                 |
| 2 Vanguard Growth Index Admiral                 | VIGAX              | 15.00         | _                        | _                 | 0.01               |                   |                   |                                 |
| 3 Real Estate Select Sector SPDR®               | XLRE               | 15.00         | -                        | _                 | 0.02               |                   |                   |                                 |
| 4 Invesco S&P Emerging Markets Low Vol ETF      | EELV               | 15.00         | _                        | _                 | 0.04               |                   |                   |                                 |
| 5 Schwab US Dividend Equity ETF™                | SCHD               | 15.00         | -                        | _                 | 0.01               |                   |                   |                                 |
|   |                    |               |                          |                   | 0.04               |                   |                   |                                 |

7. In the upper-right corner of the Analytical View, click the **X** to close it.

In Exercise 3 on page 10, you created separate instances of the Holdings Analysis table to compare the client account and its proposal. The Holdings Analysis table isn't the only component unable to display a client account and proposal simultaneously.

In the following charts and tables, to view a client account and its proposal on the same tab, create a second instance:

What charts and tables require separate instances to compare a client account and its proposal?

| This Chart or Table         | Is Found on This Tab |
|-----------------------------|----------------------|
| Equity Attribution          | —                    |
| Equity Region Exposure      | Equity               |
| Historical Allocation       | Allocation           |
| Holdings Analysis           | Holdings             |
| Holdings Correlation        | Correlations         |
| Holdings Plot               | Return/Risk          |
| Market Value                | Performance          |
| Multiple Risk Exposures     | _                    |
| Risk Exposure Snapshot      | Risk Factor          |
| Risk Factor Attribution     | _                    |
| Rolling Time Series         | _                    |
| Total Portfolio Attribution | Attribution          |

## Create a Proposal to Add Diversification to a Client Account

In this scenario, the client account's holdings consist almost entirely of equity **Overview** investments, creating a high exposure to market volatility. You want to propose a more diversified portfolio of investments.

In this section, you will do the following:

- 1. Create a client account by importing a Microsoft Excel file.
- 2. View the allocations of the client account.
- 3. Create a proposal by adding holdings and re-weighting.
- 4. Compare the allocations of the client account and the proposal.

Do the following:

- 1. Download the Excel file for this exercise.
- 2. In Morningstar Direct, import Christine-Hall.xlsx (the downloaded file).
  - The Note: If you need help with this step, click here. Start at step 2.

The Client Accounts workbook should now be open and displaying the Christine Hall client account.

- 3. In the Grid, click Christine Hall to open the Analytical View.
- 4. In the Analytical View, select the **Allocation** tab.
- In the Allocation chart, click the Component Settings icon, then from the menu, select Benchmark > No Benchmark. The Component Settings menu remains open.



Exercise 4: Create a client account and view its allocations

6. Select Grouping > Global Broad Category Group.



7. Click away from the menu to close it.

Note that the Allocation chart shows the account allocation is 100% Equity.

Now that you have discovered an area for improvement, you can create a proposal to address that.

Do the following:

- 1. In the Grid, hover the cursor over Christine Hall.
- 2. Click the **Actions** icon and select **Create Proposal**. The Creating Proposal window opens.

| Menu Port  | tfolio Analysis   *Client Acco                                | unts 🗸     |                   | 9               | Search for Sec | curities and Re       | esearch         | Û Û       | 0 2      |
|--|---|------------|-------------------|-----------------|----------------|-----------------------|-----------------|-----------|----------|
| <ul><li>✓1</li><li>19</li></ul>  | i ⊙ + ⊴   | Analytic   | al View           |                 |                |                       |                 |           | $\times$ |
|  |   | Holdings   | Allocation $\lor$ | Performance     | Return/Risk    | Attribution           | Risk Factor 🔊 - | + New Tab |          |
| Name   |   | Allocati   | on • Global Broa  | ad Category Gro | oup • 08/13/20 | )19 • Christine       | e Hall          | Ç         | 20       |
| Aaron Kimba     2 Adam Fairch     3 Beverly Deni     4 Charles Mac     5 Christine Ha     6 David Frank     7 Dennis Brar     8 Joe Franklir     9 Karen Frank | all<br>iild<br>nison<br>:k<br>III<br>Account<br>Edit Holdings |            |                   |                 |                | Portfolia<br>O Equity |                 |           | 100.00   |
| 10 Margo Fran  | Settings  |            |                   |                 |                |                       |                 |           |          |
|  | Delete  |            | Note the I        | nighlighted     | selections.    |                       |                 |           |          |
|  | Actions   |            |                   |                 |                |                       |                 |           |          |
|  | Generate Portfolio Proposal F                                 | Report     |                   |                 |                |                       |                 |           |          |
|  | Generate Portfolios Compa <mark>r</mark> is                   | son Report |                   |                 |                |                       |                 |           |          |
|  | Proposals   |            |                   |                 |                |                       |                 |           |          |
|  | No Saved Proposals  |            |                   |                 |                |                       |                 |           |          |
|  | Create Proposal   |            |                   |                 |                |                       |                 |           |          |

- 3. In the upper-left corner, click the **Add** icon. The Add dialog box opens.
- 4. In the **Search** field, type **DIAMX**, then from the results, select **Diamond Hill Long-Short A**.

| Christine Hall 01/01/2016 |            | \$3 Z         | Allocation: Asset A | llocation ( |                   |
|---------------------------|------------|---------------|---------------------|-------------|-------------------|
| +                         |            | Recalculate   | 100.00              |             |                   |
| Add                       |            |               |                     |             | Type here         |
|                           |            |               |                     | ×           |                   |
| MORNINGSTAR SECURIT       | IES        |               |                     |             |                   |
| Name                      | Identifier | Туре          | Exchange            |             | then select this. |
| Diamond Hill Long-Short A | DIAMX      | Open-End Fund | NASDAQ              |             |                   |

5. Repeat step 4 to add ALNYX (AB Municipal Income New York A).

6. **Reweight** the holdings as shown in the following table:

| Holding                                  | Weight |
|--|--------|
| Schwab US Dividend Equity ETF            | 10     |
| Real Estate Select Sector SPDR           | 10     |
| Vanguard FTSE Developed Market ETF       | 10     |
| iShares Edge MSCI Min Vol Emerg Mkts ETF | 10     |
| Financial Select Sector SPDR ETF         | 20     |
| Diamond Hill Long-Short A                | 20     |
| AB Municipal Income New York A           | 20     |

#### 7. Click Recalculate.

- 8. To preview the results before closing the Creating Proposal window, do the following:
  - A. On the right side of the Creating Proposal window, in the Allocation chart, click the **Component Settings** icon.
  - B. From the Component Settings menu, select Grouping > Global Broad Category Group.

| CREATING PROPOSAL FOR "CHRISTINE           | HALL"       |                                     | Save As         | Rename       | Close       | Scroll down to                |
|--|-------------|-------------------------------------|-----------------|--------------|-------------|-------------------------------|
| Christine Hall 01/01/2016                  | () ()<br>[] | Allocation: Asset Allocatio         | n 07/31/2019    |              |             | see more<br>Grouping options. |
| +  | Recalculate | 100.00 Compone                      | ent Settings    |              |             |                               |
| Name                                       | Weight 🗦    | Portfolio I<br>07/31/20<br>Grouping | Date<br>19      |              | Gro<br>Q Se | uping<br>earch All Groupings  |
| Proposal                                   | 100.00      | Asset All                           | ocation         |              | Asset All   | ocation 🗸                     |
| Account                                    | 100.00      | 50.00 Sales Pos                     | ition           |              | Asset All   |                               |
| Morningstar Mod Tgt Risk TR USD            | _           | None Sel                            | lected          |              | Economi     | c Moat                        |
| Unallocated Cash                           | 0.00        | Benchma                             | rk              |              | Equity Re   | egion                         |
| 1 Schwab US Dividend Equity ETF™           | 10.00       | Morning                             | star Mod Tgt R  | isk TR US    |             |                               |
| 2 Real Estate Select Sector SPDR®          | 10.00       | 0.00                                |                 |              | GIUS SEC    |                               |
| 3 Vanguard FTSE Developed Markets ETF      | 10.00       | Benchmark A                         | Account Propos  | al           | Market C    | ар                            |
| 4 iShares Edge MSCI Min Vol Emerg Mkts ETF | 10.00       |                                     |                 |              | Morning     | star Sector                   |
| 5 Financial Select Sector SPDR® ETF        | 5.00        | Investment Growth: 10K G            | rowth 08/13/201 | 3 - 08/12/.  | Worning     |                               |
| 6 Diamond Hill Long-Short A                | 20.00       |                                     | _               |              | Global Br   | oad Category Group            |
| 7 AB Municipal Income New York A           | 20.00       | 10,757.19                           |                 | Ben<br>10    | 200 1/      |                               |
| 8 AB Municipal Income National B           | 15.00       |                                     | man C           | <b>γ</b> 10, | 330.14      |                               |

C. Click away from the Component Settings menu to close it.

| CREATING PROPOSAL FOR "CHRISTINE           | HALL"       | Save As Rename Close   |
|--|-------------|--|
| Christine Hall 01/01/2016                  | 02          | Allocation: Global Broad Category Group 08/13/2019 $$ $~~\xi \gg ~~$ |
| +  | Recalculate | 100.00 Alternative The proposal shows                                |
| Name                                       | Weight >    | Equity     Fixed Income  |
| Proposal                                   | 100.00      |  |
| Account                                    | 100.00      | 50.00  |
| Morningstar Mod Tgt Risk TR USD            | _           |  |
| Unallocated Cash                           | 0.00        |  |
| 1 Schwab US Dividend Equity ETF™           | 10.00       |  |
| 2 Real Estate Select Sector SPDR®          | 10.00       | 0.00   |
| 3 Vanguard FTSE Developed Markets ETF      | 10.00       | Benchmark Account Proposal   |
| 4 iShares Edge MSCI Min Vol Emerg Mkts ETF | 10.00       |  |
| 5 Financial Select Sector SPDR® ETF        | 5.00        | Investment Growth: 10K Growth 08/13/2018 - 08/12/2()                 |
| 6 Diamond Hill Long-Short A                | 20.00       |  |
| 7 AB Municipal Income New York A           | 20.00       | 10,/5/.19 Benchmark  |
| 8 AB Municipal Income National B           | 15.00       | 10,590.14  |

Note: You could continue to add and remove holdings, as well as change the weights, but in this exercise, continue to the next step.

- 9. In the upper-right corner of the window, click Save As.
- 10. Name the proposal **Christine Hall Proposal** and click **Save**.
- 11. In the upper-right corner of the window, click **Close**.

Exercise 6: Compare the

diversification of the account and the proposal

In the Client Accounts workbook, the Christine Hall account should still be selected and the Analytical View should display the Allocation tab.

Do the following:

- 1. In the Allocation chart, click the **Component Settings** icon, then from the menu, select **Display Items**, then select the checkbox for **Christine Hall Proposal**.
  - Prote: The checkbox for Christine Hall is already selected.



- 2. Click Done.
- 3. Click away from the Components Settings menu to close it.

The following changes have occurred in the chart:

- Three stacked bar charts are displayed, one for each item client account, proposal, and benchmark, and
- Pote: The Allocation chart cannot display more than two donut charts.
- The benchmark assigned to the client account is selected.
- 4. Click the **Component Settings** icon, then from the menu, select **Benchmark** > **No Benchmark**.



- (Optional) Now that only two items are displayed client account and benchmark you can display the allocations as donut charts. From the Component Settings menu, select Data View > Donut Chart.
- 6. Click away from the Component Settings menu to close it.



٦

In Exercise 6 on page 19, you compared the client account and its proposal in an Allocation chart, without creating a second instance of the chart.

The following components can simultaneously present a client account, its benchmark, and its proposal(s):

What charts and tables can simultaneously display a client account and its proposal?

| This Chart or Table             | Is Found on This Tab |
|---------------------------------|----------------------|
| Allocation                      | Allocation           |
| Equity Style Box                | Equity               |
| Historical Return               | Performance          |
| Historical Risk Exposure        | Risk Factors         |
| Holdings Plot                   | Return/Risk          |
| Investment Growth               | None                 |
| Scatter Plot                    | Return/Risk          |
| Scenario Metrics                | Scenario Analysis    |
| Scenario Trend                  | Scenario Analysis    |
| Sustainability Ratings Analysis | Sustainability       |

# Create a Proposal to Improve an Account's Performance

In this scenario, the client account's returns have been declining. You propose replacing certain holdings to improve returns. But which holdings to remove? And what to replace them with?

In this section, you will do the following:

- 1. Create a client account by importing a Microsoft Excel file.
- 2. Assign a benchmark to the account.
- 3. Compare the performance of the benchmark and the account over the past year.
- 4. Compare the performance of individual holdings in the account over the past year.
- 5. Create a proposal to replace weak investments with stronger ones.

In this exercise, you will create a new client account and assign it a benchmark. Then you will examine the account's market value to see its overall trend and its holdings to identify underperformers.

You will need the Moderate Custom Benchmark. If you don't have it, you can create it now.

Do the following:

- 1. Download the Excel file for this exercise.
- 2. In Morningstar Direct, import Jay-Freemantle.xlsx (the downloaded file).
  - The set of the set of

The Client Accounts workbook opens and displays the Jay Freemantle client account in the Grid.

3. Hover the cursor over Jay Freemantle and from the Actions menu, select Settings. The Account Settings window opens.



Exercise 7: Create a client

account and assign

a benchmark

4. Select the Calculation tab and from the Benchmark 1 menu, select User Created > Custom Benchmarks > Moderate Custom Benchmark.



5. Click Save.

In this exercise, you will use the Historical Return chart to compare the account and its benchmark.

The Client Accounts workbook should be open with the Jay Freemantle account selected.

Do the following:

- 1. In the Grid, click Jay Freemantle to open the Analytical View.
- 2. To view the account's overall performance, select the **Performance** tab.

Exercise 8: Compare the performance of the account and its benchmark



In the Market Value chart, you can see that the account has not recovered its value at the starting date. 3. At the bottom of the Performance tab, in the **Historical Return** chart, click the **Component Settings** icon, and from the menu, select **Data View** > **Table**.



- 4. **Click away** from the Components Settings menu to close it.
- 5. In the table, **count** how many months in the past year the account has trailed the benchmark. It's also worth noting that the losses were steeper than the gains.

| Historical Return       Monthly |                            |                            |                            |                            |                         |
|---------------------------------|----------------------------|----------------------------|----------------------------|----------------------------|-------------------------|
| Name                            | 04/01/2019 -<br>04/30/2019 | 05/01/2019 -<br>05/31/2019 | 06/01/2019 -<br>06/30/2019 | 07/01/2019 -<br>07/31/2019 |                         |
| 1 Jay Freemantle                | 2.41                       | -5.87                      | 4.80                       | -0.01                      |                         |
| 2 Moderate Custom Benchmark     | 2.79                       | -5.67                      | 6.05                       | 0.27                       | Scroll here t           |
| 3 +/-                           | -0.38                      | -0.20                      | -1.25                      | -0.28                      | view more of the table. |
|                                 |                            |                            |                            |                            |                         |

In this exercise, you will examine the performance of the account holdings to identify the weakest holdings.

# Exercise 9: Identify the weakest holdings

Do the following:

- 1. To determine which holdings were key factors in driving the low performance, select the **Holdings** tab.
- 2. In the **Holdings Analysis** table, if the Portfolio Fees column set is still displayed, change the column set to **Holdings Summary**.

| Analytical View                           | n/Risk Attribu | ition Risk                   | Factors Scenario Anal L No             | w Tab | ×                   | Holdings<br>Summary is  |
|---|----------------|------------------------------|--|-------|---------------------|---|
| Holdings Analysis • Holdings Summary • US | D = 07/31/2019 | <ul> <li>Jay Free</li> </ul> | mantle<br>Component Settings           |       |                     | the default<br>column set in<br>the Holdings<br>Analysis table. |
| Name                                      | Ticker         | Weig                         | Portfolio Date<br>07/31/2019           | >     | 1 (1M -<br>10 🔇 Col | umn Set   |
| Jay Freemantle                            | -              | 100.0                        | Column Set                             | 0.    | Holdings            | Summary   |
| Moderate Custom Benchmark                 | _              |                              | Portfolio Fees                         | 0 /   | Accent Al           | location  |
| 1 Ivy Core Equity A                       | WCEAX          | 12.0                         | 1 Year Expected Return %               | >     | ASSELAT             | location  |
| 2 Victory INCORE Low Duration Bond A      | RLDAX          | 11.3                         | 5                                      |       | GICS Ser            | ctor  |
| 3 RiverPark Short Term High Yield Retail  | RPHYX          | 11.3                         | Grouping<br>No Grouping                | >     | Equity S            | tatistics   |
| 4 AllianzGI Short Duration High Inc A     | ASHAX          | 11.                          | No Grouping                            |       | Sustaina            | bility  |
| 5 Gabelli Equity Income AAA               | GABEX          | 10.5                         | Benchmark<br>Moderate Custom Benchmark | >     | ·                   | Diala   |
| 6 Lord Abbett Value Opportunities A       | LVOAX          | 9.9                          | Curropou                               |       | Holdings            | RISK  |
| 7 Templeton Growth A                      | TEPLX          | 8.                           | US Dollar                              | >     | . Portfolio         | Fees  |
| 8 Templeton Foreign A                     | TEMFX          | 8.                           | Disalau Cattinga                       |       | - Custom            | Classification  |
| 9 Hancock Horizon Burkenroad Sm Cp Inv    | HHBUX          | 8.3                          | Display Settings                       |       | 0.48                |   |
| 10 Longleaf Partners                      | LLPFX          | 8.3                          | Display Item<br>Jay Freemantle         | >     | 2.06                |   |

3. Click away from the Components Settings menu to close it.

- 4. **Scroll right** to see the Return (3M mo-end), Return (6M mo-end), and Return (1Y mo-end) columns.
- 5. Click the **Return (1Y mo-end)** column heading to sort high-to-low.

Note the holdings whose returns fell below the benchmark.

| Holdings Analysis • Holdings Summary • USD • | 07/31/2019 • Jay Fre    | emantle                 |                          | 4 2 0                   |  |
|--|-------------------------|-------------------------|--------------------------|-------------------------|--|
| Name   | - Return (3M<br>mo-end) | Return (6M -<br>mo-end) | Return (YTD -<br>mo-end) | Return (1Y -<br>mo-end) | Click here to sort.  |
| Jay Freemantle                               | -1.25                   | 2.60                    | 8.61                     | _                       |  |
| Moderate Custom Benchmark                    | 0.31                    | 6.16                    | 14.70                    | 2.19                    | Benchmark  |
| 1 Ivy Core Equity A                          | 1.53                    | 13.31                   | 20.83                    | 6.53                    | Donoman  |
| 2 Victory INCORE Low Duration Bond A         | 1.07                    | 2.25                    | 2.39                     | 2.75                    |  |
| 3 RiverPark Short Term High Yield Retail     | 0.48                    | 1.48                    | 2.15                     | 2.67                    |  |
| 4 AllianzGI Short Duration High Inc A        | 0.87                    | 2.37                    | 4.05                     | 2.47                    |  |
| 5 Gabelli Equity Income AAA                  | -1.35                   | 5.23                    | 13.70                    | -1.10                   | These losses   |
| 6 Lord Abbett Value Opportunities A          | -1.62                   | 4.05                    | 13.57                    | -3.04                   | indicate the<br>holdings to be<br>considered<br>for replacement. |
| 7 Templeton Growth A                         | -4.50                   | -2.46                   | 5.35                     | -10.78                  |  |
| 8 Hancock Horizon Burkenroad Sm Cp Inv       | -3.56                   | 1.23                    | 12.77                    | -10.87                  |  |
| 9 Templeton Foreign A                        | -5.75                   | -3.91                   | 2.99                     | -10.91                  |  |
| 10 Longleaf Partners                         | -2.12                   | 0.00                    | 10.90                    | -12.11                  |  |

6. To investigate a bit further, **sort** the **Return (6M - mo-end)** column and note the holdings whose returns fell below the benchmark.

| Holdings Analysis • Holdings Summary • USD • | 07/31/2019 • Jay Fre    | emantle                 |                          | 004                     |                              |
|--|-------------------------|-------------------------|--------------------------|-------------------------|------------------------------|
| Name   | Return (3M -<br>mo-end) | Return (6M -<br>mo-end) | Return (YTD -<br>mo-end) | Return (1Y -<br>mo-end) | Click here to sort.          |
| Jay Freemantle                               | -1.25                   | 2.60                    | 8.61                     | _                       |                              |
| Moderate Custom Benchmark                    | 0.31                    | 6.16                    | 14.70                    | 2.19                    | Benchmark                    |
| 1 Ivy Core Equity A                          | 1.53                    | 13.31                   | 20.83                    | 6.53                    |                              |
| 2 Gabelli Equity Income AAA                  | -1.35                   | 5.23                    | 13.70                    | -1.10                   | Are any of                   |
| 3 Lord Abbett Value Opportunities A          | -1.62                   | 4.05                    | 13.57                    | -3.04                   | these the same               |
| 4 AllianzGI Short Duration High Inc A        | 0.87                    | 2.37                    | 4.05                     | 2.47                    | holdings you                 |
| 5 Victory INCORE Low Duration Bond A         | 1.07                    | 2.25                    | 2.39                     | 2.75                    | noted in the<br>Return (1Y - |
| 6 RiverPark Short Term High Yield Retail     | 0.48                    | 1.48                    | 2.15                     | 2.67                    | mo-end) column?              |
| 7 Hancock Horizon Burkenroad Sm Cp Inv       | -3.56                   | 1.23                    | 12.77                    | -10.87                  |                              |
| 8 Longleaf Partners                          | -2.12                   | 0.00                    | 10.90                    | -12.11                  |                              |
| 9 Templeton Growth A                         | -4.50                   | -2.46                   | 5.35                     | -10.78                  |                              |
| 10 Templeton Foreign A                       | -5.75                   | -3.91                   | 2.99                     | -10.91                  |                              |

7. To investigate even further, **sort** the **Return (3M - mo-end)** column and note the holdings whose returns fell below the benchmark.

| Holdings Analysis • Holdings Summary • USD • | 07/31/2019 • Jay Fre    | emantle                 |                          | 0 2 4                   |  |
|--|-------------------------|-------------------------|--------------------------|-------------------------|--|
| Name   | Return (3M -<br>mo-end) | Return (6M -<br>mo-end) | Return (YTD -<br>mo-end) | Return (1Y -<br>mo-end) | Click here to sort.  |
| Jay Freemantle                               | -1.25                   | 2.60                    | 8.61                     |                         |  |
| Moderate Custom Benchmark                    | 0.31                    | 6.16                    | 14.70                    | 2.19                    | Benchmark  |
| 1 Ivy Core Equity A                          | 1.53                    | 13.31                   | 20.83                    | 6.53                    |  |
| 2 Victory INCORE Low Duration Bond A         | 1.07                    | 2.25                    | 2.39                     | 2.75                    |  |
| 3 AllianzGI Short Duration High Inc A        | 0.87                    | 2.37                    | 4.05                     | 2.47                    |  |
| 4 RiverPark Short Term High Yield Retail     | 0.48                    | 1.48                    | 2.15                     | 2.67                    |  |
| 5 Gabelli Equity Income AAA                  | -1.35                   | 5.23                    | 13.70                    | -1.10                   | Were any of these  |
| 6 Lord Abbett Value Opportunities A          | -1.62                   | 4.05                    | 13.57                    | -3.04                   | holdings called  |
| 7 Longleaf Partners                          | -2.12                   | 0.00                    | 10.90                    | -12.11                  | out in the Return<br>(1Y - mo-end) and<br>Return (6M -<br>mo-end) columns? |
| 8 Hancock Horizon Burkenroad Sm Cp Inv       | -3.56                   | 1.23                    | 12.77                    | -10.87                  |  |
| 9 Templeton Growth A                         | -4.50                   | -2.46                   | 5.35                     | -10.78                  |  |
| 10 Templeton Foreign A                       | -5.75                   | -3.91                   | 2.99                     | -10.91                  |  |

8. In the following table, **list** the funds falling below the benchmark in at least two of the three time periods:

9. Now that you have identified holdings to be replaced, find out the Morningstar Category each one belongs to. When you replace them, use holdings in the same categories. In the Holdings Analysis table, click the Component Settings icon, and from the menu, select Grouping > Morningstar Category.



#### 10. Click Done.

11. Click away from the Components Settings menu to close it.

Note the Morningstar Category of the holdings identified in step 8 on page 27.

| Holdings Analysis • Holdings Summary • USD • 07/31/2019 • Jay Freemantle |        |        |  |  |
|--|--------|--------|--|--|
|  |        |        |  |  |
| ▼ Name   | Ticker | Weight |  |  |
| Jay Freemantle   | _      | 100.00 |  |  |
| Moderate Custom Benchmark  | -      | _      |  |  |
| Foreign Large Value  | _      | -      |  |  |
| 1 Templeton Foreign A  | TEMFX  | 8.51   |  |  |
| ▼ High Yield Bond  | -      | -      |  |  |
| 2 AllianzGl Short Duration High Inc A                                    | ASHAX  | 11.16  |  |  |
| 3 RiverPark Short Term High Yield Retail                                 | RPHYX  | 11.22  |  |  |
| ▼ Large Blend  | _      | _      |  |  |
| 4 Gabelli Equity Income AAA  | GABEX  | 10.54  |  |  |
| ▼ Large Growth   | _      | _      |  |  |
| 5 Ivy Core Equity A  | WCEAX  | 12.06  |  |  |
| ▼ Large Value  | _      | -      |  |  |
| 6 Longleaf Partners  | LLPFX  | 8.32   |  |  |
| <ul> <li>Mid-Cap Blend</li> </ul>  | _      | _      |  |  |
| 7 Lord Abbett Value Opportunities A                                      | LVOAX  | 9.98   |  |  |
| ▼ Short-Term Bond  | _      | -      |  |  |
| 8 Victory INCORE Low Duration Bond A                                     | RLDAX  | 11.24  |  |  |
| ▼ Small Blend  | -      | _      |  |  |
| 9 Hancock Horizon Burkenroad Sm Cp Inv                                   | HHBUX  | 8.39   |  |  |
| <ul> <li>World Large Stock</li> </ul>                                    | _      | -      |  |  |
| 10 Templeton Growth A  | TEPLX  | 8.58   |  |  |

After removing the highlighted holdings, replace them with more robust holdings in the same Morningstar Categories to preserve the client account's diversification.

12. In the following table, list each fund from step 8 on page 27 and its Morningstar Category:

| Holding | Morningstar Category |
|---------|----------------------|
|         |                      |
|         |                      |
|         |                      |
|         |                      |
|         |                      |
|         |                      |

Now that you have identified holdings to remove from the client account, you can create a proposal. The Client Accounts workbook should still be open.

Do the following:

1. In the Grid, **hover the cursor** over **Jay Freemantle**. From the **Actions** menu, select **Create Proposal**. The Creating Proposal window opens.

Exercise 10: Create a proposal for a client account, replacing weak funds with more successful ones



- 2. In the Creating Proposal window, **remove** the holdings you listed in step 8 on page 27.
  - The step 3 on page 9.

- 3. In the table below, list the following:
  - ► the Morningstar Category you listed in step 12 on page 29
  - the holding you have chosen from that Morningstar Category to replace the holding listed in step 12 on page 29, and
  - the ticker of the holding in the Holding column.

| Morningstar<br>Category | Holding | Ticker |
|-------------------------|---------|--------|
|                         |         |        |
|                         |         |        |
|                         |         |        |
|                         |         |        |
|                         |         |        |
|                         |         |        |

- 4. Set the **weights** of the holdings (not just the new ones) to equal weights totaling 100.
  - Note: When you imported the Jay Freemantle account, each holding had a weight of 10. In the Creating Proposal window, those weights might have changed due to the passage of time and changes in the funds' values.

| CREATING PROPOSAL FOR "JAY FREEN          |             |                                 |
|---|-------------|---------------------------------|
| Jay Freemantle 08/01/2016                 | () []       |                                 |
| +   | Recalculate |                                 |
| Name                                      | Weight >    |                                 |
| Proposal                                  | 100.00      |                                 |
| Account                                   | 100.00      |                                 |
| Moderate Custom Benchmark                 | _           |                                 |
| Unallocated Cash                          | 0.00        | If you are working with the Jay |
| 1 Ivy Core Equity A                       | 10.00       | Freemantle account, set each    |
| 2 Victory INCORE Low Duration Bond A      | 10.00       |                                 |
| 3 RiverPark Short Term High Yield Retail  | 10.00       |                                 |
| 4 AllianzGI Short Duration High Inc A     | 10.00       |                                 |
| 5 SPDR® SSGA US Large Cap Low Volatil ETF | 10.00       |                                 |
| 6 iShares Edge MSCI Min Vol USA Sm-Cp ETF | 10.00       |                                 |
| 7 Innovator Lunt Low Vol/High Beta Tact   | 10.00       |                                 |
| 8 Invesco S&P MidCap Low Volatility ETF   | 10.00       |                                 |
| 9 SPDR® S&P International Dividend ETF    | 10.00       |                                 |
| 10 iShares Edge MSCI Min Vol Global ETF   | 10.00       |                                 |

#### 5. Click Recalculate.

- 6. Click Save As.
- 7. Name the proposal Jay Freemantle Proposal and click Save.
- 8. In the upper-right corner of the window, click **Close**.

In the Analytical View, select the **Performance** tab. Note that neither chart displays data from the proposal. The reasons are as follows:

- ► The Market Value chart can display data from only the client account, and
- The Historical Return chart defaults to display data from the client account and its benchmark.

Exercise 11: Compare the client account and its proposal



The Market Value chart displays data as a line chart but it can't display data from the proposal. To display a line chart reflecting the client account and the proposal, replace the Market Value chart with an Investment Growth chart.

Do the following:

1. On the **Tabs** bar, click the **Edit** icon. The Edit panel opens.



2. To delete the Market Value chart, click the X in the upper-right corner.



 In the Edit panel, scroll down to the Performance section, then drag-and-drop Investment Growth to the top of the Analytical view (the area previously occupied by the Market Value chart).



4. At the top of the Edit panel, click **Done**.

5. In the Investment Growth chart, click the **Component Settings** icon and from the menu, select. **Display Items >Jay Freemantle Proposal**.



6. Click Done.

7. Click away from the Components Settings menu to close it.



What has the trend been for the proposal during the past year?

Over the past year, how has the proposal's performance compared to that of the benchmark?

Over the past year, if the client had been invested as in the proposal, would he have seen greater or lesser profit than in his current account?

## **Increase Your Knowledge about Proposals**

You have created proposals for three client accounts and displayed them in different **Overview** components. In this section, you will learn how to do the following:

- ► Add an investment list or portfolio object in a proposal (page 38)
- ► Understand how many proposals a client account can have (page 39), and
- ► Generate a proposal report (page 41).

When a proposal is first created, its holdings are based on those of the client account. Any holding you do not want to retain needs to be removed manually, item-by-item. A model portfolio, custom benchmark, or investment list can be used when adding holdings to a proposal. The options for doing so are described in the following table: How can I add an investment list or portfolio object in a proposal?

Note: You can use more than one of the options described in the table, but you cannot include both a model portfolio as an individual object and the same model portfolio's holdings.

| Option  | Description  | Notes  |
|---|--|--|
| From Investment List                                | <ul> <li>Select an investment list, then do one of the following:</li> <li>► Click Add All Investments, or</li> <li>► Select one or more investments.</li> </ul> | Each investment is added as an individual<br>holding in the proposal. Be sure to assign a<br>weight, value, or number of shares to each one.                                     |
| From User Created Portfolios ><br>Custom Benchmarks | Do one of the following:<br><ul> <li>Click Add All Investments, or</li> <li>Select one or more benchmarks.</li> </ul>  | Choosing "Add All Investments" adds<br>each custom benchmark as a holding to<br>the proposal.  |
|   |  | The benchmarks are not broken out into<br>holdings. If a change is made to a custom<br>benchmark used in a proposal, the change<br>carries over to the proposal.                 |
| From User Created Portfolios ><br>Model Portfolios  | Created Portfolios > Do one of the following:<br>tfolios   | Choosing "Add All Investments" adds each model portfolio as a holding to the proposal.   |
|   | <ul> <li>Select one or more model portfolios.</li> </ul>   | The model portfolios are not broken out into<br>individual holdings. If a change is made to a<br>model portfolio used in a proposal, the change<br>carries over to the proposal. |
| From Model Portfolio Holdings                       | Select <b>one or more model portfolios</b> ,<br>then select a <b>portfolio date</b> .  | The model portfolio's holdings are added as<br>individual holdings. Changes to the model<br>portfolio do not affect the holdings in<br>the proposal.                             |

| EDITING HOLDINGS FOR "ADAM FAIRCHILD"  |                          | Save   | Save As     | Rename        | Close         |                  |                                      |
|--|--------------------------|--------|-------------|---------------|---------------|------------------|--------------------------------------|
| Adam Fairchild 03/31/2016              | $\langle \rangle \nabla$ | Alloca | ation: Glob | al Broad Cate | gory Group O. | - () v           |                                      |
| ±                                      | Recalculate              | 100.0  | 0           |               | I Alte        | ernative<br>lity |                                      |
| Add                                    |                          |        |             |               | Fixe          | ed Income        | The options for                      |
| Q. Search All Investments              |                          |        | ō           |               | Uno           | classified       | adding to a proposal are shown here. |
| From Investment List                   |                          | >      |             |               |               |                  |                                      |
| From User Created Portfolios           |                          | >      | -<br>-      |               |               |                  |                                      |
| From Model Portfolio Holdings          |                          | >      |             |               |               |                  |                                      |
| ▼ United States Large Growth           | 55.00                    | r      | _           |               |               |                  |                                      |
| 1 American Funds Growth Fund of Amer A | 40.00                    | 25.0   | 0           |               |               |                  |                                      |
| 2 American Funds New Economy A         | 15.00                    |        |             |               |               |                  |                                      |

You can create and display up to three proposals per client account.

How many proposals can a client account have?

| ■ Menu Portfolio Analysis   Client Accounts ∨ |                             |                                      |                                     |                                      |                                |
|---|-----------------------------|--------------------------------------|-------------------------------------|--------------------------------------|--------------------------------|
| <b>√</b> 1 24                                 |                             |                                      | Column Se                           | et 🗸                                 |                                |
| Name  |                             | Total<br>Return<br>(YTD -<br>mo-end) | Total<br>Return<br>(6M -<br>mo-end) | Total<br>Return<br>(1Y - mo-<br>end) |                                |
| 🗹 1 Christin                                  | e Hall 🔘                    | 15.71                                | 7.39                                | 5.96                                 |                                |
|   | Account                     |                                      |                                     |                                      |                                |
|   | Edit Holdings               |                                      |                                     |                                      |                                |
|   | Settings                    |                                      |                                     |                                      |                                |
|   | Delete                      |                                      |                                     |                                      |                                |
|   | Actions                     |                                      |                                     |                                      |                                |
|   | Generate Portfolio Proposal | Report                               |                                     |                                      |                                |
|   | Generate Portfolios Compa   | rison Report                         |                                     |                                      | Select this option to create a |
|   | Proposals                   |                                      |                                     |                                      | second or third proposal for   |
|   | Christine Hall Proposal     |                                      | >                                   |                                      | this account.                  |
|   | Create Proposal             |                                      |                                     |                                      |                                |

The method and results of displaying a client account and multiple proposals in a Performance chart are shown in the following illustrations:



Once you're satisfied with a proposal, share it with your client. Naturally, you want the proposal to look as polished and professional as possible. To do that, you need a template.

How can I generate a proposal report?

In Morningstar Presentation Studio, you can create the following proposal templates:

- ► Portfolio Proposal Report, and
- ► Portfolios Comparison Report.

The overall steps to creating a template are as follows:

1. In Presentation Studio, create a proposal report template.

|             | In Presentation Studio, click<br>this tile to begin creating a<br>proposal report template. |
|-------------|---|
| Portfolio + |   |

- 2. Publish the proposal report template from Presentation Studio.
  - P Note: Contact your CSM for publishing rights.

| Action     |   |   |  |  |  |
|------------|---|---|--|--|--|
| Open       |   |   |  |  |  |
| Rename     |   |   |  |  |  |
| Delete     |   |   |  |  |  |
| Save As    | > |   |  |  |  |
| Send To    | > | Select this option to publish a finished template to yourself and |  |  |  |
| Share With | > | (optionally) others at your firm                                  |  |  |  |
| Publish To |   |   |  |  |  |

3. In Morningstar Direct for Wealth Management, use the template to generate a proposal report.

