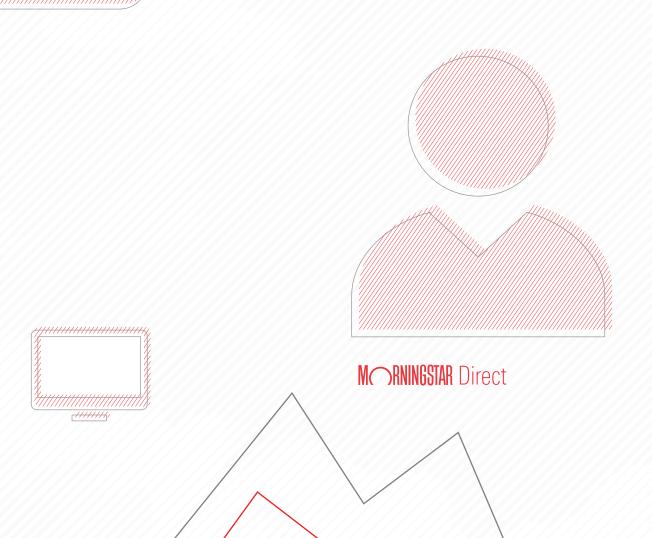
Leveraging Morningstar Research

Morningstar DirectSM



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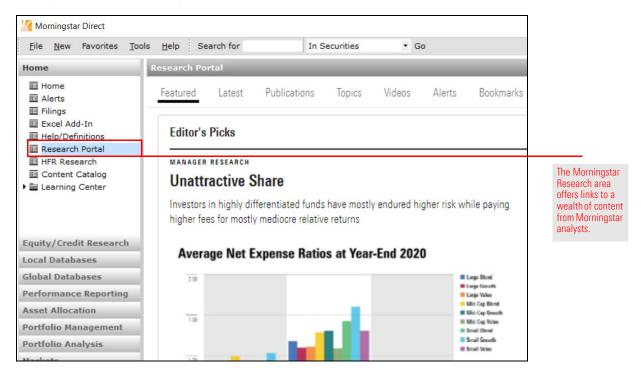
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Leveraging Morningstar Research

This workbook shows you how to take advantage of the Research Portal area of Morningstar DirectSM. The Research Portal area contains links to content from the Research team at Morningstar—our analysts on managed investments, equities, fixed income, macroeconomic trends, and more.

Overview





The content for the Morningstar Research area is organized into the following pages:

How is content organized in the Research Portal?

- ► Featured
- ► Latest
- ► Publications
- ► Topics, and
- ► Videos.

In addition, the section Your Research is organized into the following pages:

- ▶ Alerts
- ► Bookmarks
- ► Lists and
- ► Following.



Each page is accessible from the navigation pane at the left on any Morningstar Research page. The exercises in this manual guide you as you explore the functionality available the Morningstar Research pages.

Note: By now, you should have completed the Creating Lists exercise guide, where you learned how to save a static set of investments as a list. This exercise guide references some of the skills and functionality covered there.



Using the Featured Page

This section explains how the content on the Featured page is curated, how to see the most popular content, and how to use the search capability within the Research area.

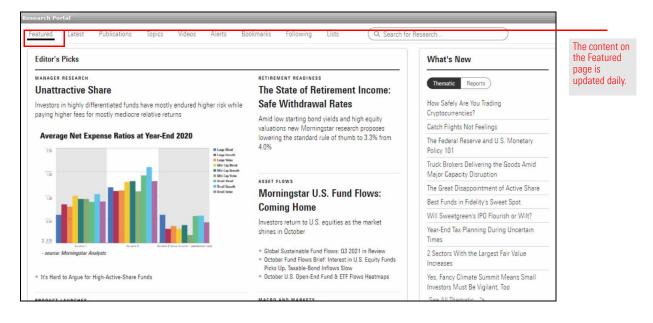
Overview

In this section, you will learn how to do the following:

- ▶ understand what content is available on the Featured page (page 6)
- ▶ view the most recent content on the Featured page (page 8)
- ► search for content (page 9)
- ► make an article easier to read (page 10)
- ► share content with a colleague (page 11), and
- ▶ build a list from content on a Morningstar research page (page 12).

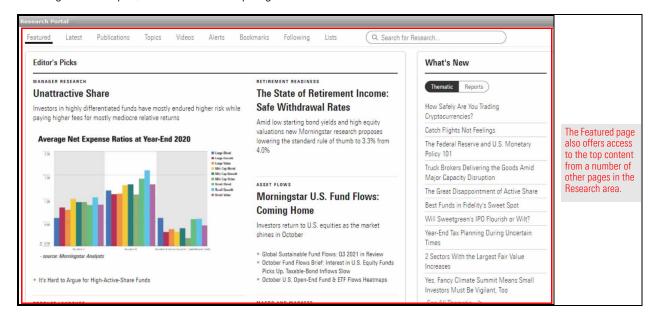
The Featured page is curated daily by a Morningstar editor. The most topical stories from the Morningstar Research team appear here to allow you to quickly find and read content relevant to the day's most popular topics.

What content does the Featured page show?





You can also scroll down on the Featured page to preview content from other Research pages, such as other recent articles and reports, highlighted topics, material from Morningstar's analysts, and videos in the spotlight.



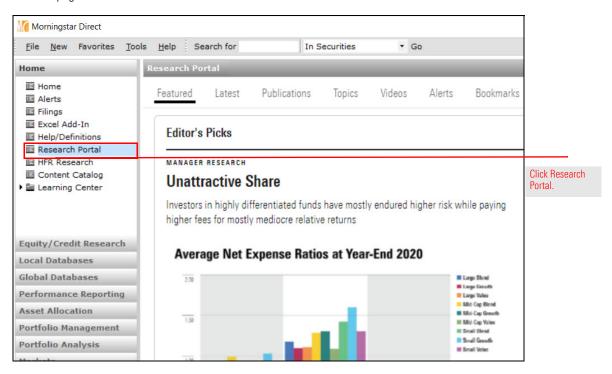


The top of the Featured page highlights content for the current day. You can also choose to see the most popular content from the past week here.

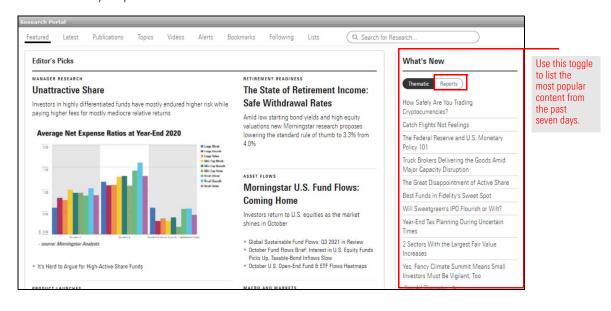
Exercise 1: See the most recent content on the Featured page

What was the most viewed story from the Featured page during the past seven days? To find out, do the following:

1. Click the **Research Portal** module. The Morningstar Research area opens on the Featured page.



2. In the What's New area, click the **Reports** toggle at the right side of the screen. The 10 most recent analyst reports are listed.





You can search for research content by using the **Search** field in the upper-right part of the window. You can search for content by typing a term such as the following:

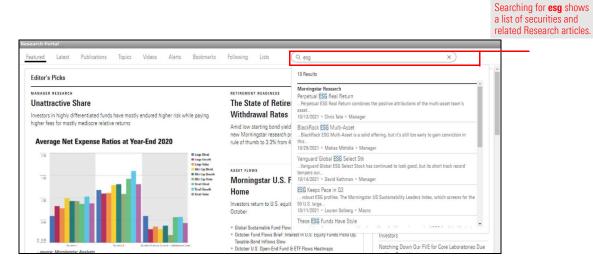
Exercise 2: Search for content

- ► a keyword (for example, Brexit or Sustainability)
- ► a security name or ticker, or
- ▶ another security identifier, such as CUSIP, SECID, or Fund ID.

When you search, you have the finding articles, videos, or the Morningstar Report for a list of related securities. You can also use the Filter icon to narrow the search results.

Do the following:

1. From the toolbar, in the **Search** field, type **esg**. A list of results appears automatically.



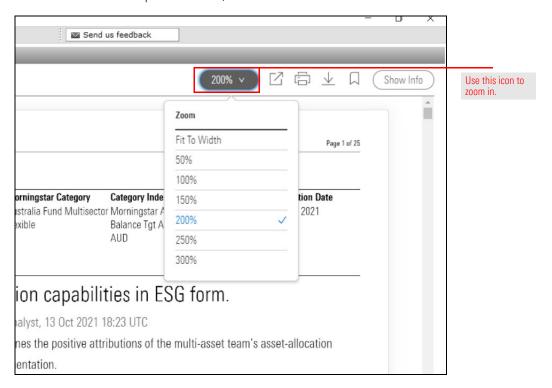
2. In the search results, click the **first article**. The article opens.



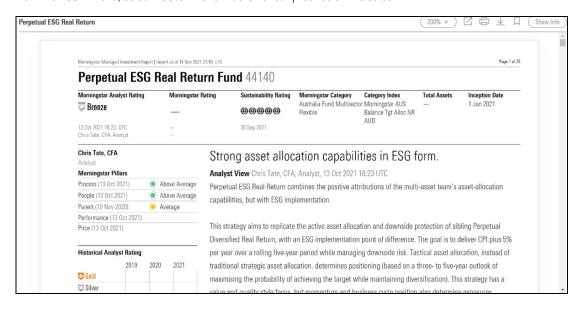
If you find the font size for reports difficult to read, you can easily increase the size of the text on the screen by doing the following:

Exercise 3: Make an article easier to read

1. In the header area at the top of the window, click the **Zoom** icon.



2. From the **Zoom** menu, select **200%**. The font automatically resizes on the screen.



- Now, reset the font size. From the header area at the top of the window, click the **Text** Size icon. The Text Size menu reopens.
- 4. Select Large. The font automatically resizes on the screen.

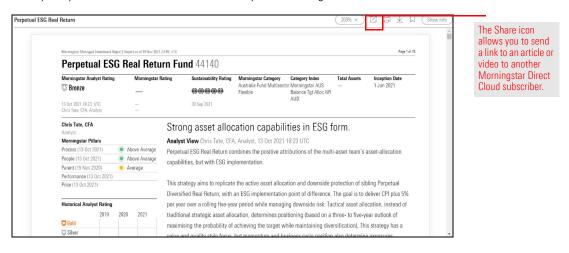


If you read an article or watch a video in the Morningstar Research area, and you think another Morningstar Direct user would benefit from reading or watching it, you can send that user a link to the content.

To share content from Morningstar Research with another Morningstar Direct user, do the following:

1. The article you selected should still be open. On the header area, click the **Share** icon. An email opens from your default email application (for example, Outlook). The email's Subject line is the same as the name of the article or video. The body of the email is also already composed, and includes a link to the item you are sharing.

Exercise 4: Share content from the Research area with a colleague



2. Enter the email address(es) for the recipient(s), then click Send.

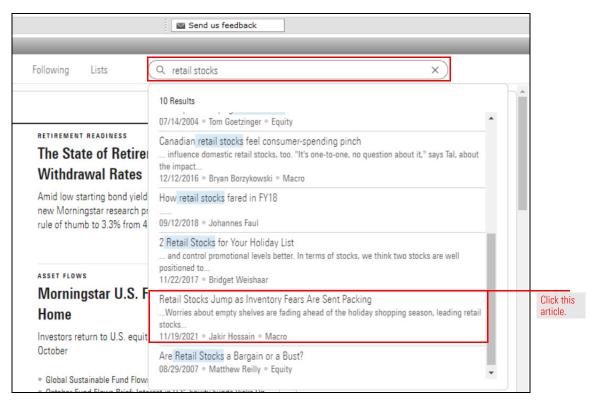


When you are viewing an article or video on a Morningstar Research page, you can open a list of securities mentioned in the article or video. Not only does this provide a quick summary of the relevant securities, but it also allows you to save these securities to a list for further research in a data set or analytical view.

Exercise 5: Build a list from a Research page

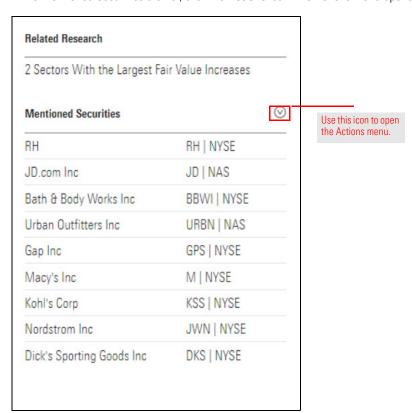
To build a list of securities from the Morningstar Research area, do the following:

- 1. In the header, in the **Search** field, enter a topic (in this example, **retail stocks**.
- 2. In the search results, next to Morningstar Research, click **Retail Stocks Jump as Inventory Fears Are Sent Packing.**



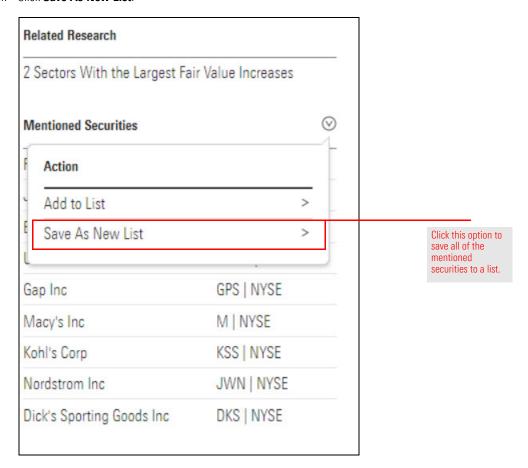


3. In the Mentioned Securities drawer, click the **Actions** icon. The Actions menu opens.





4. Click Save As New List.



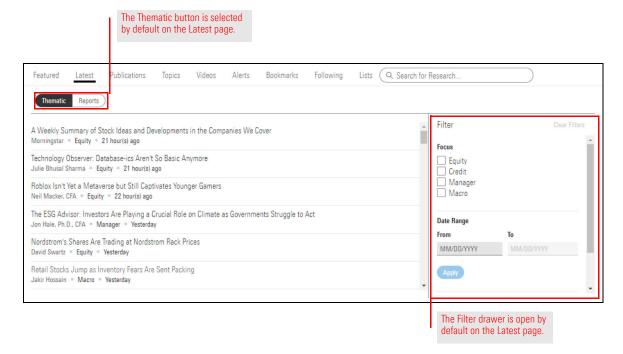
- 5. In the **Enter List Name** field, type **Retail Stocks**, then click **Done**. A confirmation message appears, to let you know the list has been saved.
- 6. To see the list, click the **Research Portal** module.
- 7. From the toolbar, click **Lists**. The Lists page opens.
- 8. Click the **Retail Stocks** list you just saved. The list opens in the grid.



Using the Latest Page

The Latest page offers articles and reports from the Research team at Morningstar. Here, you can see content listed thematically (meaning the articles cover a broad range of topics) or view reports particular to certain securities. On the toggle at the top of the Latest page, the Thematic button is selected by default. The Filter drawer to the right helps you eliminate articles you do not want to see.

Overview



In this section, you will learn how to do the following:

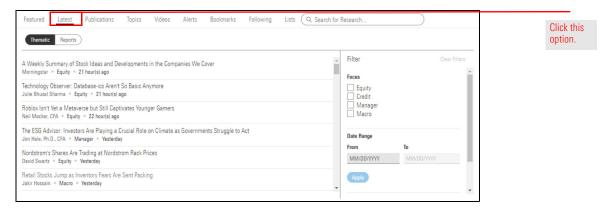
- ► filter content on the Latest page (page 17)
- ► create a bookmark (page 18)
- revisit a bookmark (page 19), and
- ► clear a bookmark (page 20).

When the Reports button is selected on the Latest page, an additional column is seen for the tickers mentioned in a report. If the tickers cannot all be displayed in the Ticker column, an ellipsis (...) appears.

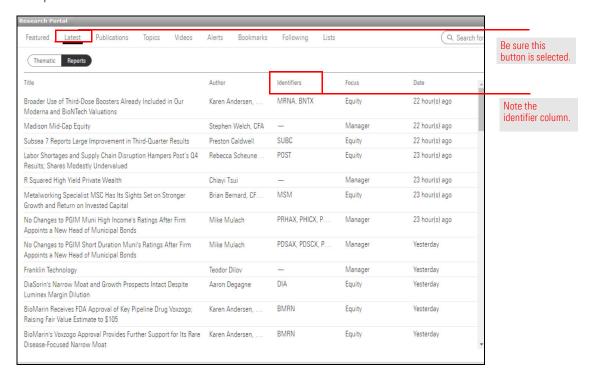
Exercise 6: See which securities are mentioned in an article on the Latest page

To see all securities mentioned in an article, do the following:

- 1. Click **Research Portal.** The Morningstar Research area opens.
- 2. From the toolbar, click **Latest**. The Latest page opens.



- 3. At the top of the Latest page, click the **Reports** button.
- In the Identifier column, hover the cursor over an ellipsis. (You might have to scroll down to find one.) A pop-up bubble opens, displaying the tickers mentioned in the report.





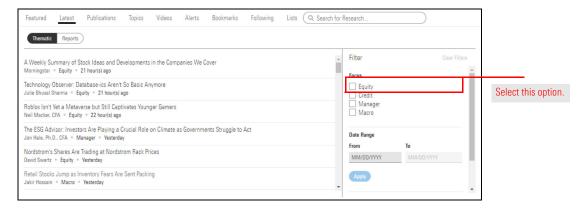
Rather than viewing all articles at once on the Latest page, or having to scroll through the articles to find the one you want, you can filter content by Focus or Security on either toggle option (Thematic or Reports).

Exercise 7: Filter content on the Latest page

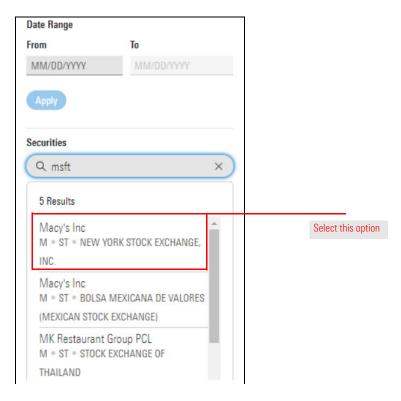
Note: You can filter for multiple securities, but they can be added only one at a time.

To filter content on the Latest page, do the following:

- 1. Be sure the **Reports** toggle is selected.
- In the Focus section of the Filter drawer, select **Equity**. The Equity label appears above the table of articles.



- 3. In the Filter drawer, in the **Securities** field, type **MSFT**.
- 4. Click **Microsoft Corp MSFT|NASDAQ**. A label for Microsoft Corp is added to the area above the table of articles.





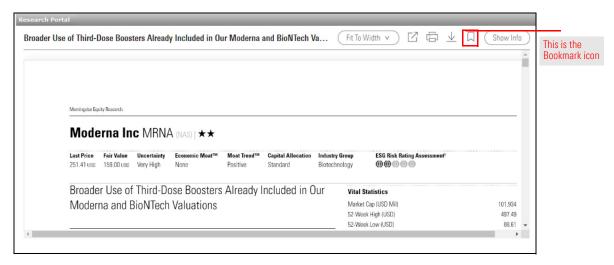
Click Hide Filter to close the drawer; the filtered selections remain active until you clear them.

If you start to read an article or watch a video, but are not able to finish it, you can bookmark it so you can easily return to it later. You can bookmark content from any Research Portal page.

Exercise 8: Create a bookmark

To bookmark an article or video, do the following:

- 1. On a Research page, open an article or video by clicking its **name**.
- 2. In the upper-right corner of the page, click the **Bookmark** icon. Once selected, the icon shows a solid fill, to indicate that the content is bookmarked.

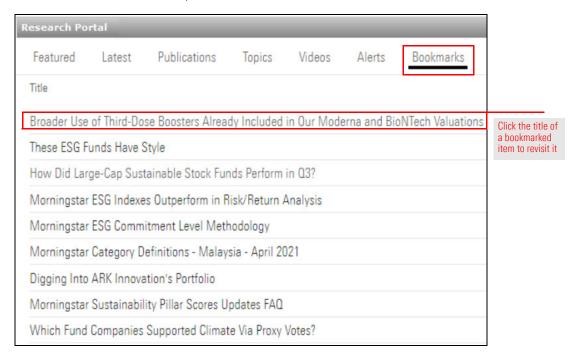




To revisit an article or video you have bookmarked, do the following:

Exercise 9: Revisit a bookmarked item

- 1. From the toolbar, click **Bookmarks**. The Bookmarks page opens.
- 2. Click the **title** of the article or video you want to visit.

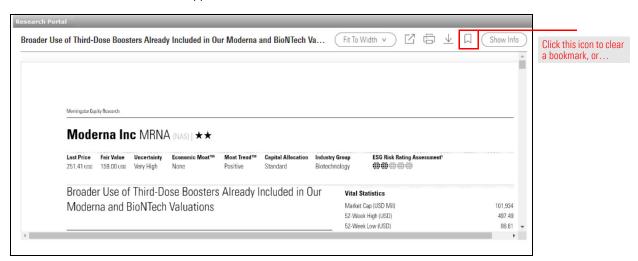


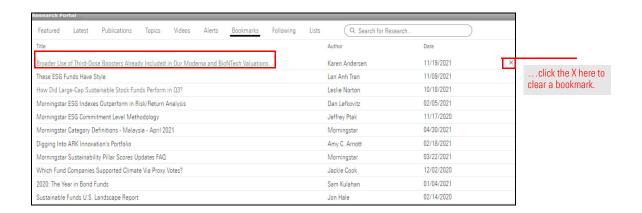


You can clear a bookmark in the following ways:

- ► At the top-right corner of the page of the bookmarked article or video, click the **Bookmark** icon. The icon changes to an unfilled state to indicate the item is no longer bookmarked; or
- ► In the toolbar, click **Bookmarks** to display the list of bookmarks. Then, in the row for the bookmarked item, **hover the cursor** over the empty area to the right of the Date column. Click the **X** that appears.

Exercise 10: Clear a bookmark







Using the Publications Page

The Publications page contains dozens of shortcuts to different types of content Morningstar publishes on a regular basis. For example, you can see the current and past copies of Morningstar's newsletters from the Publications page. Click any tile on the Publications page to see articles, reports, and videos related to the subject.

Overview

The Publications page offers content on broad subjects, such as the following:

- ► Credit
- ► Equity
- ► Macro
- ► Manager, and
- ► Multi-Focus.

You can filter content here, just as you did on the Latest page (Exercise 7 on page 17), and you can sort the publication tiles.

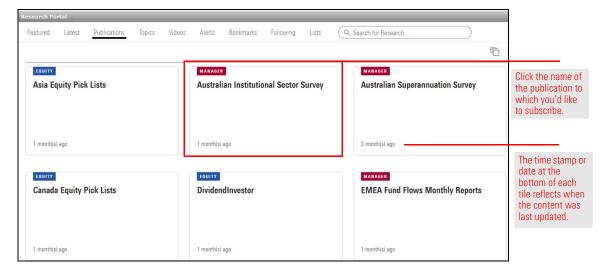
In this section, you will learn how to do the following:

- ► follow a publication (page 21)
- ► follow a publication (page 18)
- ► see the most recently updated content first (page 23)
- ► find the publications most recently added (page 24), and
- ► follow an author's writings (page 25).

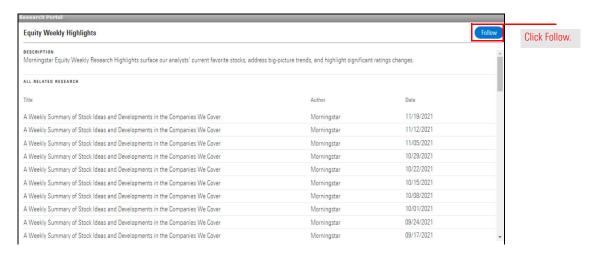
Rather than checking the Publications page for new content on a daily or weekly basis, you can follow a publication and see a notation when new content is available for that area. To follow a publication, do the following:

Exercise 11: Follow a publication

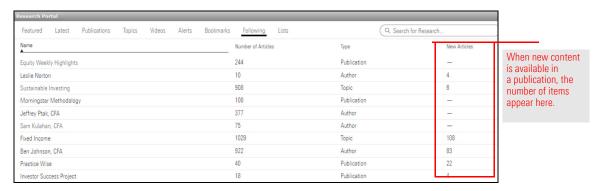
- 1. From the toolbar, click **Publications**. The Publications page opens.
- 2. Click a **publication** you want to follow. The publication's page opens.



3. In the upper-right corner of the page, click the **Follow** button. The button changes to "Following," and the name of the subscription appears under the Following area in the navigation pane.

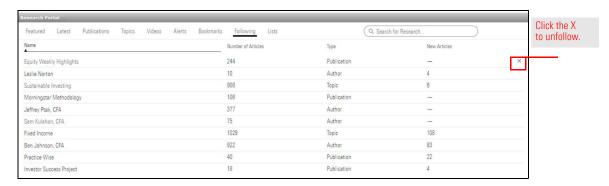


4. From the toolbar, click **Following**. The Publications you follow display.



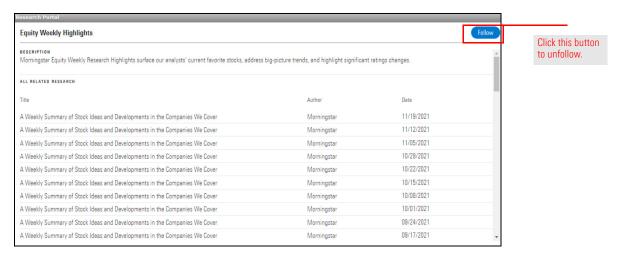
If a publication is no longer of interest, you can unfollow it by doing the following:

- Exercise 12: Unfollow a publication
- 1. In the navigation pane, under Following, **hover the cursor** over the **name of the publication** you want to unfollow. An X appears to the right of the name.
- 2. Click the **X**. The item is removed from the Following list.





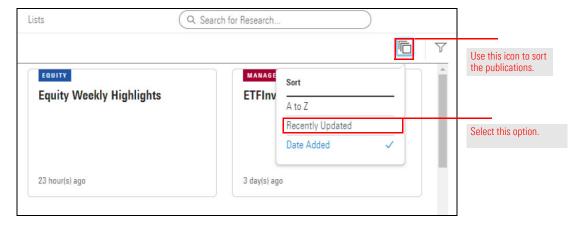
When viewing a publication, you can also click the Following button to unfollow it.



To see which publication's content was updated most recently, and to move the most recently updated tiles to the top of the Publications page, do the following:

- 1. Make sure you are on the main **Publications** page.
- 2. In the upper-right corner of the window, click the **Sort** icon, then select **Recently Updated**. The window refreshes, and the publications with the most recent content appear at the top; note the time stamp at the bottom of each tile.

Exercise 13: See the most recently updated content first



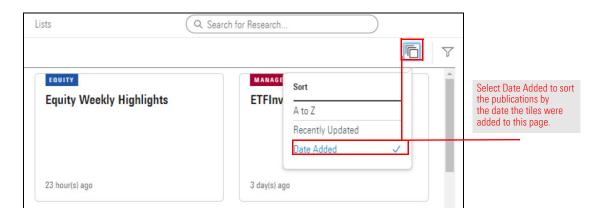


In addition to being able to show publications with the newest content, you can also show the newest Publication tiles at the top of the page. Sorting in this way allows you to note what new subjects have been added to this page.

Exercise 14: Find the publications added most recently

To see which publications have been added most recently, do the following:

- 1. Make sure you are on the main **Publications** page.
- 2. In the upper-right corner of the window, click the **Sort** icon, then select **Date Added**. The window refreshes, and the publications that have been added most recently appear at the top.
 - Note: The date in each tile on the Publications page always indicates how recently its content was updated; it does not reflect when the tile was added to the Publications page.





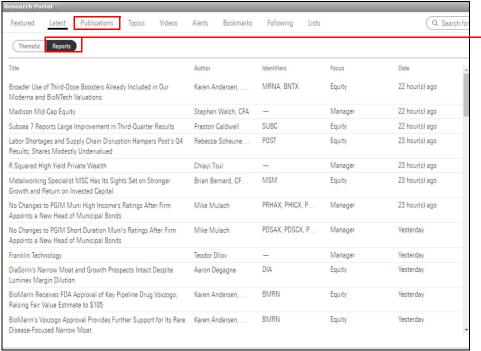
In addition to favorite topics you like to keep up with, do you also have a favorite Morningstar author whose content appears in the Research area of Morningstar Direct? If you are a fund manager whose fund is covered by a Morningstar analyst, you might like to know when that analyst posts an update about your fund. Just as you can follow a publication or topic, you can also follow an author's page.

Exercise 15: Follow everything a certain author writes

Note: Not all authors have a page.

To follow an author, do the following:

- 1. Be sure the **Latest** page is selected.
- 2. On the toggle at the top of the page, click **Reports**.

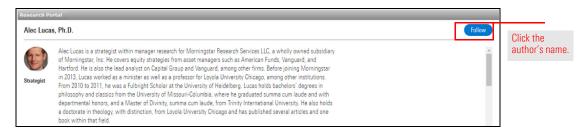


Be sure Reports is selected on the

Latest page.

- 3. In the **Security** field of the Filter drawer, enter **SLADX**. The list of reports now displays the reports mentioning that security.
- 4. Click the **name** of the fund when it appears.
- 5. In the Author column, click the author's **name**. The author's page opens.
 - Note: Whenever you see an author's name in a grid view or an article, you can click it to follow that person's content.

6. Click the **Follow** button. The author's name is added to the Following area in the navigation pane. Each time that person posts a new report, a number will appear to the right of the subscription's name.



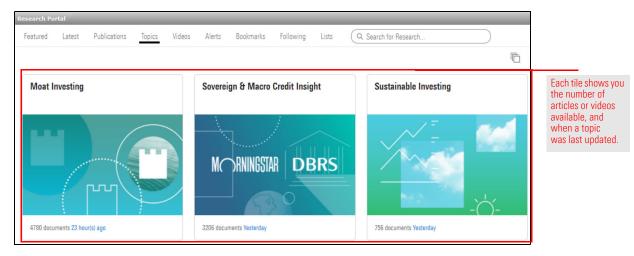


Using the Topics Page

The Topics page contains over a dozen shortcuts to content related to a wide range of subjects, from articles on asset flows to research on fixed income.

Overview

You can filter content here, just as you did on the Latest page, and you can sort the topic tiles as well.



In this section, you will learn to do the following:

- ▶ view the most recently updated topics (page 28), and
- ► display the newest topics at the top of the Topics page (page 28).

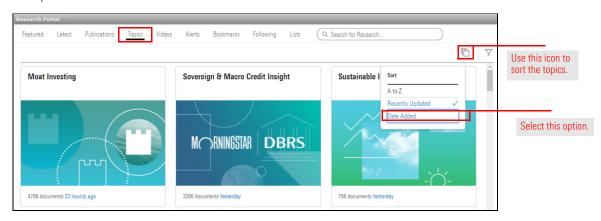


The tiles on the Topics page are displayed according to the last sort option you selected for that page.

To display the topics with the most recent updates at the top of the Topics page, do the following:

- 1. In the navigation pane, click **Topics**.
- In the upper-right corner of the window, click the **Sort** icon, then select **Recently Updated**. The window refreshes, and the tiles with the most recent content appear at the top.

Exercise 16: See which topics were updated most recently

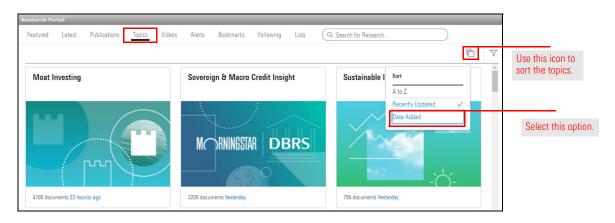


In addition to seeing which topic has the newest content, you can also see which Topic tiles have been added most recently. Sorting in this way allows you to note new areas of interest added to this page.

Exercise 17: Display the newest topics at the top of the Topics page

To see which topics have been added most recently, do the following:

- 1. Make sure you are on the main **Topics** page.
- 2. In the upper-right corner of the window, click the **Sort** icon, then select **Date Added**. The window refreshes, and the topics that have been added most recently appear at the top.
 - Note: The date in each tile on the Topics page always indicates how recently its content was updated; it does not reflect when the tile was added to the Topics page.





Using Alerts

In this guide, you've already learned how to use the Bookmarks and Following options under My Research in the navigation pane. The other option in My Research — Alerts is discussed here.

Overview

In this section, you will learn about the following:

- ► create a list and see related Morningstar Research (page 31)
- ▶ use the Research area to create and manage Morningstar Manager Research alerts (page 30)
- ► the notification options in a Morningstar Manager Research alert (page 30)
- ► create a Morningstar Manager Research alert (page 31)
- ► modify a Morningstar Manager Research alert (page 34), and
- ► view multiple Morningstar Manager Research alerts in a daily or weekly email (page 35).



In this section, you will learn how to create and modify a Morningstar Manager Research alert from within the Research area. This is the only alert type you can set from the Research page.

How can I use the Research area to create a Morningstar Manager Research alert?

If you subscribe to a Morningstar Manager Research alert, you are notified when Morningstar analysts release new research mentioning your tagged securities or lists. You can select how often you want to receive an alert notification and how you want the alert notification to be delivered — in the application or in your email. The details are described in this table:

What are the notification options in a Morningstar Manager Research alert?

Delivery Method	Notification Frequency
In-App	Immediately: Receive an alert notification as soon as the information is published.
	Daily: Receive only one notification a day. A daily notification might include multiple alerts.
Email For more information about email alerts, see How can I view multiple Morningstar Manager Research alerts from a daily or	Immediately: Receive an alert notification as soon as the information is published.
	Daily: Receive only one notification a day. A daily notification might include multiple alerts.
weekly email? on page 35. Note: The email comes from MorningstarDirectNotifications.	Weekly: Receive only one notification a week. A weekly notification might include multiple alerts.

Keep the following in mind when selecting daily or weekly notifications:

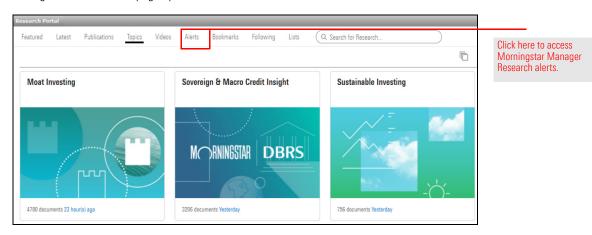
- ► Daily notifications are sent at 6 a.m. (Chicago time) and only when one or more alerts have been triggered in the previous 24 hours.
- ► Weekly notifications are sent on Thursdays at 10 a.m. (Chicago time) and only when one or more alerts have been triggered in the previous seven days, and
- ► If an alert has not been triggered during the time period, you will not receive a notification.

A Morningstar Manager Research alert notifies you when Morningstar analysts release new research mentioning your tagged securities or lists. You can also decide how frequently to receive the alert notifications.

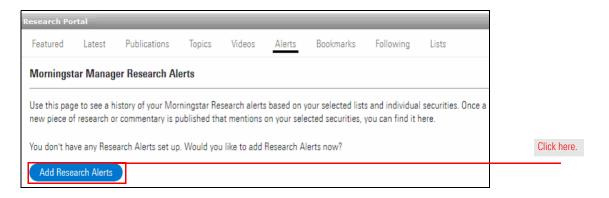
Exercise 18: Create a Morningstar Manager Research alert

To create a Morningstar Manager Research alert in the Research Portal area, do the following:

1. In the Research navigation pane, under My Research, select **Alerts**. The Morningstar Manager Research Alerts page opens.

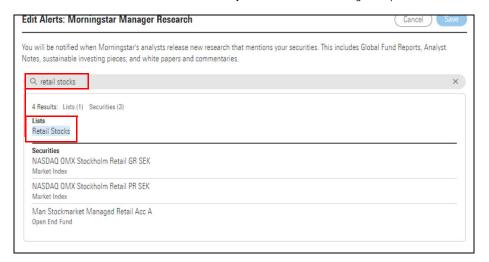


- 2. Click Add Research Alerts. The Edit Alerts window opens.
 - Note: When one of your Morningstar Manager Research alerts is triggered, it is shown here in addition to being displayed in the Notifications pane.



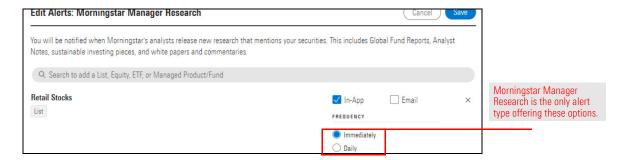


- 3. In the **search field**, enter the **name** of one of your lists or securities (or a keyword in the name).
- 4. From the search results, select a list or security. A new Edit Alerts dialog box opens.

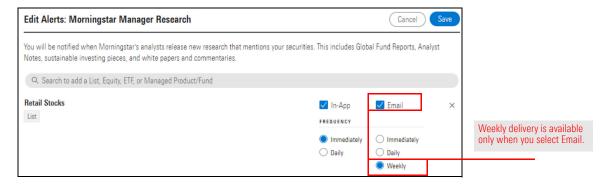


Note the highlighted selections.

- 5. Select the delivery method for the alert (In-App and/or Email).
- 6. Select the frequency of the deliveries. If you want to receive notifications in the application, leave **In-App** selected and do one of the following:
 - ► To receive an alert notification as soon as the information is published, leave **Immediately** selected, or
 - ➤ To receive only one notification a day (which may include multiple alerts), select **Daily**.
 - Note: To learn more about the notification options, read What are the notification options in a Morningstar Manager Research alert? on page 30.



- 7. If you want to receive notifications via email, select **Email**. With email delivery, you have the additional option to receive weekly notifications. Do one of the following:
 - ► To receive an alert notification email as soon as the information is published, select **Immediately**
 - To receive only one notification email a day (which may include multiple alerts), leave Daily selected, or
 - To receive only one notification email a week (which may include multiple alerts), select Weekly.



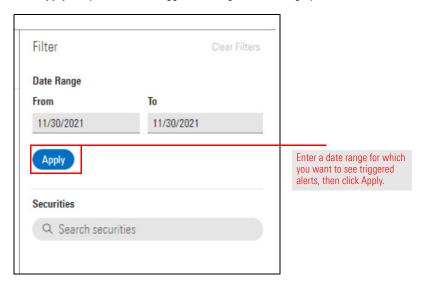
8. Click **Save**. A message opens, notifying you that the alert has been saved.

As you monitor more and more lists for Manager Research content, the number of alerts triggered will grow significantly over time. To help you better manage this content, use the Filter panel on the Morningstar Manager Research Alerts page. The options here allow you to find alerts triggered either within a certain date range, or for specific securities.

Exercise 19: Find Manager Research alerts for a specific date range

Do the following:

- 1. You should be on the **Alerts** page in the Morningstar Research area.
- 2. In the **Date Range** fields, enter a start date and end date for when an alert was triggered.
- 3. Click **Apply**. Only those alerts triggered during the date range you defined now show.





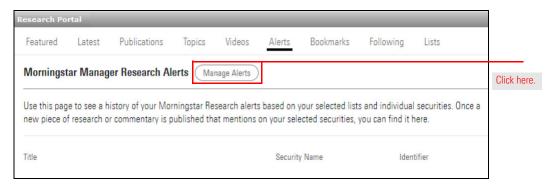
- 4. To search for alerts specific to a particular security, type the security's name or identifier in the **Search securities** field, then select its name when it appears.
- 5. To return to seeing all alerts, click Clear All.

Modifying a Morningstar Manager Research alert in the Research Portal area is very similar to modifying an alert on the main Alerts page (accessible from the Menu).

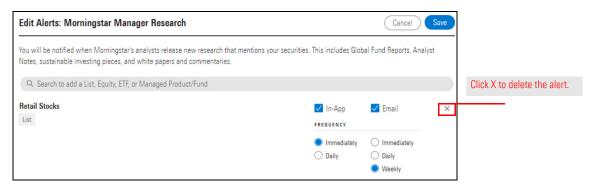
Do the following:

- On the Morningstar Research page, in the navigation pane, under My Research, select Alerts. The Morningstar Manager Research Alerts page opens.
- 2. Click **Manage Alerts**. The Edit Alerts window opens, displaying your Morningstar Manager Research alerts.

Exercise 20: Modify a Morningstar Manager Research alert



3. In any listed Morningstar Manager Research alert, you can change the delivery method(s), change the delivery frequency, or click the **X** to delete the alert.



- 4. Click **Save**. A message opens, notifying you that the alert has been saved.
 - Note: Keep in mind that other alert capabilities (described in Setting Alerts) also apply to Morningstar Manager Research alerts; however, they cannot be edited from within the Research area.



If you have selected Daily or Weekly email notifications, and multiple alerts have been triggered, the email contains only a single document. In that document, you find a link to each triggered alert. You must click each link to view an individual alert.

You can also access all the alerts at once. The email contains a "Click here" link to the Alerts page in the Morningstar Research area. By clicking that link, you can view all your triggered Morningstar Manager Research alerts together.

How can I view multiple Morningstar Manager Research alerts from a daily or weekly email?

